

# Account Statements



The Credit Union offers a variety of ways to receive monthly statements. **Receive a paper statement in the mail for \$2 per month or enroll in free eStatements.** Upon opening an account with the Credit Union, you are automatically enrolled to receive paper statements. Monthly statements show all activity, including debit card, online banking and D.I.A.L. transactions.

## eStatements:

- 🔗 Available to download and print, if needed
- 🔗 Arrive sooner than mailed statements
- 🔗 Eliminate the risk of being lost or stolen in the mail
- 🔗 Password protected and encrypted on our secure website

**Account statements are available through online banking by following these simple instructions:**

1. Go to **tvacreditunion.com**
2. Login to online banking
3. Hover over **“Additional Services”** on the top menu
4. Select **“eStatements”**
5. Follow the directions provided
6. And you’re done!

A screenshot of the online banking login interface. It features a header with 'ONLINE BANKING' in red, followed by links for 'New User' and 'Forgot Password'. Below this is a login form with fields for 'username', a security code (displayed as 'h3s5' with a refresh button), and 'security code'. A right arrow button is next to the security code field. A 'refresh code' link is located below the security code field.