



KNOXVILLE TVA EMPLOYEES CREDIT UNION™

[Contact Us](#) | [Locations](#) | [\(865\) 544-5400](#)



We are constantly working to protect your personal information, and by staying vigilant, **you** help strengthen our front lines. Recently, fraudsters have been able to spoof phone numbers of legitimate businesses, including the Credit Union.

Scammers are calling with a fake phone number ID and pretending to be from the Credit Union. If you receive a phone call claiming to be from the Credit Union, **HANG UP AND CALL US BACK** directly at [\(865\) 544-5400](#).

Your safety is our top priority. If the call is legitimate, we absolutely do not mind if you hang up and call us back. We would much rather wait for your call than for you to lose your private information.

Remember, KTVAECU® will never contact you to ask for online banking login credentials, account reset codes, PIN, debit/credit card numbers, social security, or account information.

For more ways to keep your information safe, visit tvacreditunion.com/security.