

Annual Meeting

March 10, 2020 • 7:00 PM at the Tennessee Theatre

Knoxville TVA Employees Credit Union's Annual Meeting is more than just an event that happens once a year. It's a commitment by staff, Members and volunteers to keep the Credit Union vibrant and growing.

Why is it Important to Attend?

Annual Meeting is a time for Members and staff to come together to celebrate where we've been and look forward to where we're headed! As a Member, you're a co-owner of the Credit Union. Meaning you have a vote and a voice in what the Credit Union does. You help us keep moving in the right direction!

At Annual Meeting, you'll have the chance to learn how your Credit Union works and meet our staff. You'll also have the opportunity to say "hi" to the Credit Union Board of Directors, who are all fellow Members, elected by YOU. They help guide and manage our Credit Union, so we continue to move upward and forward!

Tuesday, March 10 • 7:00 PM

All Credit Union Members are invited to attend the 86th Annual Meeting on Tuesday, March 10, 2020. Annual Meeting takes place at the Tennessee Theatre, which is located at 604 S. Gay Street, Downtown Knoxville. The President/CEO of the Credit Union and the Chairman of the Board will provide updates on Credit Union operations and financials.

There are three vacancies on the Board of Directors to be filled, all of which are three-year terms. Each year, the Board of Directors appoints a Nominating Committee to review and nominate qualified candidates. The Nominating Committee nominated the following individuals to fill the open positions: Andrea Brackett, Cleston Jones and Paul Ivie.

Andrea Brackett

Member since 1993

TVA, Director of CyberSecurity

Supervisory Committee:

2016-2019

Paul Ivie

Member since 1975

Retired, Donan Engineering & TVA

Supervisory Committee:

1993-1996, 2003-2007, 2014-2019

Chairperson 2006, 2007

Vice Chairperson 2019

Credit Union Board of Directors:

1987-1992, 1997-2002, 2008-2013

Chairperson 1989-1991

Treasurer 1997-2002

Vice Chairperson 2008, 2012, 2013

Credit Committee:

1985-1986

Credit Committee Alternative:

1982-1984

Cleston Jones

Member since 1975

Retired, TVA

Supervisory Committee:

2018, 2019

Credit Union Board of Directors:

2012-2017

Assistant Secretary, 2013

Vice Chairman, 2014

Chairman 2016, 2017

Petitions and Petition Applications will be available by October 1, 2019, at all branch locations for persons interested in running for one of the three open Board positions. Petition Applications must be completed and include a Petition of at least 500 signatures of Knoxville TVA Employees Credit Union Members age 18 or older. Petitions and Petition Applications must be postmarked by December 4, 2019, and mailed to: Knoxville TVA Employees Credit Union, ATTN: Secretary of the Board, P.O. Box 15994, Knoxville, TN 37901.

There will be no nominations from the floor, nor an election conducted by ballot at the Annual Meeting. If more nominations than vacancies for the Board of Directors are received, members will be notified at least 30 days prior to Annual Meeting.

Ranked Forbes Top 3 Best Credit Union in Tennessee

In a 2019 study by Forbes, Knoxville TVA Employees Credit Union was ranked #3 in the state for best credit union! The ranking system used two strategies. The first was to comb through over 25,000 surveys reading about overall customer satisfaction and experiences. The second part looked at five core traits of credit unions and how successful they were at implementation. The five areas were:

- **Trust:** Evaluated the honesty and integrity of each credit union.
- **Terms & Conditions:** Examined transparency of fees and interest rates.
- **Branch Services:** Measured the practicality and efficiency of branch locations.
- **Digital Services:** Assessed the website and online banking functionality.
- **Financial Advice:** Considered the helpfulness and attentiveness of employees.

Our Members have always been our top priority. We've worked hard to provide a safe and reliable place for you to bank and grow your hard-earned dollars. Our philosophy has always been "People Helping People," and we are honored to be recognized for our service to this community.

Thank you for 85 wonderful years! We look forward to continuing to move upward and forward through life with our Members!

Announcements

Classic Cinema Matinée

Sunday, October 6, 2019 | 3 PM

You won't want to miss this FREE event at the Tennessee Theatre! We'll be showing the classic 1931 version of *Dracula*, starring Bela Lugosi.

Columbus Day Closing

Monday, October 14, 2019*

All Credit Union locations will be closed Monday, October 14, in observance of Columbus Day.

Member Appreciation Day

Friday, October 25, 2019

We're celebrating YOU on Friday, October 25! Stop by any of our branch locations for a special gift (while quantities last) just for being a Member!

Veterans Day Closing

Monday, November 11, 2019*

All Credit Union locations will be closed Monday, November 11, in observance of Veterans Day.

*Even during holiday closings you can access your account 24/7 with online and mobile banking. Debit and credit card support is also available 24/7 by calling (865) 544-5400 and selecting option 5 for Cards.

