

ATM Locations¹

Enjoy access to surcharge-free ATMs nationwide when you use your KTVAECU® Visa® Debit Card.

Visit tvacreditunion.com/locations to learn more.

Mobile Banking²

Our KTVAECU Mobile App gives you access to your accounts and more right at your fingertips! With a few swipes, you can check your balance, transfer funds, send money³ to friends and family, and more. Plus, get access to features like Mobile Check Deposit⁴ to deposit your check with a snap of a photo - anytime, anywhere! Best of all, our mobile app is free to download and just as secure as traditional online banking⁵!

To learn more about mobile banking features and how to sign up, visit tvacreditunion.com/mobilebanking.



Ways to Contact Us



CALL

(865) 544-5400

Monday - Friday: 7:00 AM - 7:00 PM
Saturday: 8:30 AM - 12:30 PM



CHAT⁶

Want to speak with a real person? Try Secure Chat! Click on the red bubble in the bottom right corner of our website.



TEXT⁷

(865) 544-5435

Text us with questions! It's an easy way to get the answers you need!



EMAIL

justask@tvacreditunion.com

Questions, comments, or concerns? Send us an email.

KTVAECU is a registered trademark of Knoxville TVA Employees Credit Union.

1. Allpoint, Co-Op Financial Services, and KTVAECU ATMs are surcharge-free for all Knoxville TVA Employees Credit Union cardholders. Your financial institution may impose a separate service fee on a transaction conducted at an ATM it doesn't own. \$1.00 cash advance fee at foreign ATMs.
2. Available to qualifying Members. Some restrictions may apply. Message and data rates may apply. Ask for details.
3. Some restrictions may apply. Message and data rates may apply. Ask for details. Message and data rates may apply from your wireless carrier. Send Money uses Payveris to send funds and is a trusted, third-party partner of Knoxville TVA Employees Credit Union. Full disclosure available here: tvacreditunion.com/SM-Disclosure.
4. Available to qualifying Members. Some restrictions may apply. Ask for details.
5. Some restrictions may apply. Ask for details.
6. Apple Store® is a trademark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC.
7. Please ensure the information submitted is complete and accurate. Only forms completed and submitted will be eligible for a response. Some restrictions may apply. Message and data rates may apply from your wireless carrier. Ask for details.
8. To join the Credit Union, you must meet membership requirements. Fees may apply. Some restrictions may apply. Ask for details.

BRANCH LOCATIONS

Main: (865) 544-5400

Toll-Free: (800) 467-5427

Real Estate Lending: (865) 544-5409

Routing Number: 264279567



tvacreditunion.com

JOIN-000119-7

KNOXVILLE



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Stay up to date by following us on social media!

Branch Locations



To find a convenient branch location or ATM location, visit [tvacredunion.com/locations](https://www.tvacredunion.com/locations).

Alcoa

1113 Hunters Crossing Drive, Alcoa, TN 37701

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Bearden

4611 Kingston Pike, Knoxville, TN 37919

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Bristol

1339 Volunteer Parkway, Bristol, TN 37620

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Downtown Knoxville

31 Market Square, Knoxville, TN 37902

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Halls

7459 Maynardville Pike, Knoxville, TN 37938

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Holston Coming Soon! December 2025.

4600 Asheville Highway, Knoxville, TN 37914

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Jefferson City

662 E. Broadway Boulevard, Jefferson City, TN 37760

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Johnson City

2004 N. Roan Street, Johnson City, TN 37601

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Kingsport

2518 E. Stone Drive, Kingsport, TN 37660

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Lenoir City

455 Market Drive, Lenoir City, TN 37771

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Maryville

2325 Market Place Drive, Maryville, TN 37801

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Morristown East

3101 Miller's Point Drive, Morristown, TN 37813

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Morristown South

5327 Winners Circle Road, Morristown, TN 37813

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Morristown West

4310 Winkler Avenue, Morristown, TN 37814

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

North Knoxville

1316 Wilson Road, Knoxville, TN 37912

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Northeast Knoxville

4520 Greenway Drive, Knoxville, TN 37918

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Northshore

1974 Town Center Boulevard, Knoxville, TN 37922

Lobby Hours:

M-F 9:00 AM - 7:00 PM

Drive-Thru Hours:

M-F 8:30 AM - 7:00 PM

Piney Flats

5271 US-11E N, Piney Flats, TN 37686

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

Powell

7515 Central Avenue Pike, Powell, TN 37849

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Roane County

1916 Roane State Highway, Harriman, TN 37748

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Sevierville

1037 Middle Creek Road, Sevierville, TN 37862

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

South Knoxville

7210 Chapman Highway, Knoxville, TN, 37920

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Turkey Creek

11490 Parkside Drive, Farragut, TN 37934

Lobby Hours:

M-F 9:00 AM - 7:00 PM

Drive-Thru Hours:

M-F 8:30 AM - 7:00 PM, S 8:30 AM - 12:30 PM

West Knoxville

102 N. Seven Oaks Drive, Knoxville, TN 37922

Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

Join Us, Join Us Now!™[®]

Membership is available to anyone who lives, works, worships, attends school, owns a business, or has eligible family in the following areas:

