

## ATM Locations<sup>1</sup>

Enjoy access to surcharge-free ATMs nationwide when you use your KTVAECU® Visa® Debit Card.

Visit [tvacreditunion.com/locations](https://tvacreditunion.com/locations) to learn more.

## Mobile Banking<sup>2</sup>

Our KTVAECU Mobile App gives you access to your accounts and more right at your fingertips! With a few swipes, you can check your balance, transfer funds, send money<sup>3</sup> to friends and family, and more. Plus, get access to app-only features like Mobile Check Deposit<sup>4</sup> to deposit your check with a snap of a photo - anytime, anywhere! Best of all, our mobile app is free to download and just as secure as traditional online banking<sup>5</sup>!

To learn more about mobile banking features and how to sign up, visit [tvacreditunion.com/mobilebanking](https://tvacreditunion.com/mobilebanking).



## Ways to Contact Us



### CALL

(865) 544-5400

Monday - Friday: 7:00 AM - 7:00 PM  
Saturday: 8:30 AM - 12:30 PM



### CHAT<sup>7</sup>

Want to speak with a real person? Try Secure Chat! Click on the red bubble in the bottom right corner of our website.



### TEXT<sup>7</sup>

(865) 544-5435

Text us with questions! It's an easy way to get the answers you need!



### EMAIL

[justask@tvacreditunion.com](mailto:justask@tvacreditunion.com)

Questions, comments, or concerns? Send us an email.

Let's Connect!    

Stay up to date by following us on social media!

KTVAECU is a registered trademark of Knoxville TVA Employees Credit Union.

1. Allpoint, Co-Op Financial Services, and KTVAECU ATMs are surcharge-free for all Knoxville TVA Employees Credit Union cardholders. Your financial institution may impose a separate service fee on a transaction conducted at an ATM it doesn't own. \$1.00 cash advance fee at foreign ATMs.
2. Available to qualifying Members. Some restrictions may apply. Message and data rates may apply. Ask for details.
3. Some restrictions may apply. Message and data rates may apply. Ask for details. Message and data rates may apply from your wireless carrier. Send Money uses Payveris to send funds and is a trusted, third-party partner of Knoxville TVA Employees Credit Union. Full disclosure available here: [tvacreditunion.com/SM-Disclosure](https://tvacreditunion.com/SM-Disclosure).
4. Available to qualifying Members. Some restrictions may apply. Ask for details.
5. Some restrictions may apply. Ask for details.
6. Apple Store® is a trademark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC.
7. Please ensure the information submitted is complete and accurate. Only forms completed and submitted will be eligible for a response. Some restrictions may apply. Message and data rates may apply from your wireless carrier. Ask for details.
8. To join the Credit Union, you must meet membership requirements. Fees may apply. Some restrictions may apply. Ask for details.

# BRANCH LOCATIONS

Main: (865) 544-5400

Toll-Free: (800) 467-5427

Real Estate Lending: (865) 544-5409

Routing Number: 264279567



NMLS 167911

[tvacreditunion.com](https://tvacreditunion.com)

JOIN-000119-5



# Branch Locations



To find a convenient branch location or ATM location, visit [tvacreditunion.com/locations](https://www.tvacreditunion.com/locations).

## Alcoa

1113 Hunters Crossing Drive, Alcoa, TN 37701

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Bearden

4611 Kingston Pike, Knoxville, TN 37919

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Bristol

1339 Volunteer Parkway, Bristol, TN 37620

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Downtown Knoxville

31 Market Square, Knoxville, TN 37902

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

## Halls

7459 Maynardville Pike, Knoxville, TN 37938

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Holston

4118 Asheville Highway, Knoxville, TN 37914

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

## Jefferson City

662 E. Broadway Boulevard, Jefferson City, TN 37760

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Johnson City

2004 N. Roan Street, Johnson City, TN 37601

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Kingsport

2518 E. Stone Drive, Kingsport, TN 37660

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Lenoir City

455 Market Drive, Lenoir City, TN 37771

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Maryville

2325 Market Place Drive, Maryville, TN 37801

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Morristown East

3101 Miller's Point Drive, Morristown, TN 37813

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Morristown South

5327 Winners Circle Road, Morristown, TN 37813

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Morristown West

4310 Winkler Avenue, Morristown, TN 37814

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## North Knoxville

1316 Wilson Road, Knoxville, TN 37912

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Northeast Knoxville

4520 Greenway Drive, Knoxville, TN 37918

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Northshore

1974 Town Center Boulevard, Knoxville, TN 37922

### Lobby Hours:

M-F 10:00 AM - 8:00 PM

### Drive-Thru Hours:

M-F 10:00 AM - 8:00 PM

## Piney Flats

5271 Highway 11 E, Piney Flats, TN 37686

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## Powell

7515 Central Avenue Pike, Powell, TN 37849

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Roane County

1916 Roane State Highway, Harriman, TN 37748

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Sevierville

1037 Middle Creek Road, Sevierville, TN 37862

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM

## South Knoxville

7210 Chapman Highway, Knoxville, TN, 37920

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM, S 8:30 AM - 12:30 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

## Turkey Creek

11490 Parkside Drive, Farragut, TN 37934

### Lobby Hours:

M-F 10:00 AM - 8:00 PM

### Drive-Thru Hours:

M-F 10:00 AM - 8:00 PM, S 8:30 AM - 12:30 PM

## West Knoxville

102 N. Seven Oaks Drive, Knoxville, TN 37922

### Lobby Hours:

M-Th 9:00 AM - 5:00 PM, F 9:00 AM - 6:00 PM

### Drive-Thru Hours:

M-Th 8:30 AM - 5:00 PM, F 8:30 AM - 6:00 PM, S 8:30 AM - 12:30 PM

# Join Us, Join Us Now!<sup>TM®</sup>

Membership is available to anyone who lives, works, worships, attends school, owns a business, or has eligible family in the following areas:

