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Quick guide to our new mobile app¹!

1. Download the app
2. Register as a new user
3. Create your username and password
4. Register your device
5. Set up biometrics



Announcements

Father's Day

Sunday, June 15, 2025

Join us in celebrating the gift of fathers on Friday, June 13. Branches will have a special gift just for dads (while quantities last), so stop by and see us!

Juneteenth

Thursday, June 19, 2025

All branches will be closed on Thursday, June 19, in observance of Juneteenth.

During holiday closings, you can access your account 24/7 with online and mobile banking. Debit and credit card support is also available anytime by calling (865) 544-5400 and selecting option 5 for Cards.

Notice of Change to Funds Availability Policy

Our Funds Availability policy is changing effective July 1, 2025, to comply with recent updates to Regulation CC. The changes only apply to the availability of funds in transaction accounts. Changes include:

- The minimum amount of deposited funds KTVAECU® must make available for withdrawal by the opening of business the first business day after the day of deposit for certain check deposits will increase from \$225.00 to \$275.00.
- The amount of funds deposited by certain checks in a new account, subject to next-day availability, will increase from \$5,525.00 to \$6,725.00.
- The threshold for using an exception to the funds-availability schedules if the aggregate amount of checks on any one banking day exceeds the threshold amount will increase from \$5,525.00 to \$6,725.00.
- The threshold for determining whether an account has been repeatedly overdrawn is being raised from \$5,525.00 to \$6,725.00.

Longer delays may apply in certain circumstances. To review a full version of the revised Funds Availability Policy Disclosure on or after July 1, visit any KTVAECU branch, call toll-free **(800) 467-5427**, or email **justask@tvacreditunion.com**.