

## New Fraud Text Alerts

On October 24, 2017, Knoxville TVA Employees Credit Union will be launching NEW Fraud Text Alerts. The Fraud Text program is an additional communication tool for our Fraud department to reach you in the event fraudulent activity is detected on your account.

To enroll in the new fraud protection service, **all Members will receive an enrollment text message. DO NOT** be alarmed when receiving the text; it is an official text from the Credit Union.

Enrollment is optional, however, this is an additional security feature to keep you informed and safeguard your account.

The enrollment text **all Members** will receive is as follows:

**207-33:** Knoxville TVA ECU  
Card Fraud Alerts activation  
text. Reply YES to confirm your  
enrollment, HELP for help,  
STOP to cancel texting.  
*Msg&Data Rates May Apply.*

**The official text from the Credit Union will be from 207-33.** Any text message without 207-33 may originate from an unauthorized source.

Member security is a top priority at Knoxville TVA Employees Credit Union. The new Fraud Text Alerts are a new feature helping to keep you financially safe. Please contact the Credit Union if you have any questions.

**Knoxville TVA Employees Credit Union**

