



# It's never too early to plan.

**Ask about Home Loans<sup>1</sup> with:**

- Lower down payment**
- No-PMI options**
- Competitive rates**



**Meet our  
Loan Officers!**

**tvacreditunion.com**



# Announcements

## Annual Meeting 2025

Tuesday, April 8, 2025

For more details, visit [tvacreditunion.com/annualmeeting](https://tvacreditunion.com/annualmeeting).

## Good Friday

Friday, April 18, 2025

KTVAECU® will be closed on

Friday, April 18, in observance of Good Friday.

During holiday closings, you can access your account 24/7 with online and mobile banking. Debit and credit card support is also available anytime by calling (865) 544-5400 and selecting option 5 for Cards.

## Coming in June 2025 - New Digital Platform

Saturday, May 31, 2025 - Tuesday, June 3, 2025

Our online banking, mobile app, website, and core systems are getting major improvements on June 3!

### At 6:00 PM on Friday, May 30:

- Branch lobbies, drive-thrus, and the call center will temporarily close.
- Online banking, telephone banking, online chat, and the mobile app will be temporarily unavailable.

We'll reopen our doors on June 3, ready to show off our new upgrades, online banking, and mobile app!

### Things you can do before the big date:

- Mark your calendars for the above key dates.
- Call us or log in to digital banking to verify your personal information: primary phone number, mailing address, email, and any joint accounts on which you are listed. You will need this information to verify your accounts and when you re-register for the new online banking and mobile app on June 3!

## trust&will<sup>2</sup> Discount

In celebration of National Financial Literacy Month, Trust & Will is offering a 30% discount on any estate plan from Tuesday, April 1, to Wednesday, April 30! Create a will for just \$139.00 or a trust for \$349.00. Learn more at [tvacreditunion.com/member-discounts](https://tvacreditunion.com/member-discounts).

## New Branch Hours!

Effective Thursday, May 1, 2025

Branch Name	Lobby Hours	Drive-Thru Hours
Turkey Creek & Northshore	Monday - Friday 9:00 AM - 7:00 PM	Monday - Friday 8:30 AM - 7:00 PM

Saturday Lobby and Drive-Thru hours are unchanged.



NMLS 167911. Federally Insured by NCUA. 1. Restrictions apply. Not a government-affiliated agency. All applications subject to underwriting guidelines and approval. Rates based on creditworthiness. Ask for details. 2. Trust & Will is a third-party partner to Knoxville TVA Employees Credit Union. Must be a Member to qualify for discount. Discount is on initial estate planning service and does not apply to every service purchase. Estate service products are not insured by NCUA or any Federal Government Agency; are not a deposit of, or guaranteed by the Credit Union or any Credit Union Affiliate; and may lose value. KTVAECU® is not responsible for services offered by Trust & Will. Other restrictions, terms, and conditions may apply.